

ORIGINAL



2732 Tolani Trail  
Flagstaff, AZ 86005



Dear Chairman Forese,

I am writing to express my disappointment that the Commission has yet to commit to a public hearing in Flagstaff regarding the APS rate hike. On January 19, Commissioner Burns submitted a request to the Commission for a public hearing to give "City Council and residents an opportunity to directly provide comments to the Commission." This request is in keeping with the Commission's practice of traveling to communities to listen to ratepayers.

Now I have learned that Commissioner Tobin is recommending against a public hearing in Flagstaff on the grounds that Prescott/Prescott Valley has more APS customers. That may be true but I understand that greater Flagstaff has around 55,000 residential and business customers. This represents a very significant number of ratepayers in the greater APS service area, and all customers/ratepayers deserve to be heard.

A Flagstaff public hearing was proffered to the Council by a member of the Commission in response to Flagstaff concerns about the APS rate proposal. It isn't like a few concerned citizens called with this request. It seems that if the Commission is willing to travel all over the state to listen to ratepayers in communities large and small, then Flagstaff with its large customer base (as Commissioner Burns says, "Flagstaff is the second largest population center in APS's service territory"), should be the site of a public hearing. Why can't the Commission hold public hearings in **both** Prescott and Flagstaff? After all, as Commissioner Tobin says, "To do our job adequately, we must hear from all Arizonans."

I look forward to a public hearing in Flagstaff so that we have an opportunity to address the Corporation Commission regarding our concerns and questions about the APS rate proposal. This rate request will have a significant effect on our pocketbooks. With the closing of the Navajo Generating Station based on economic considerations, and the APS claim that cheaper energy sources (i.e. natural gas) will benefit their customers, it leaves one wondering about this rate increase.

Thank you very much.

A handwritten signature in cursive script that reads "Ann Kramer".

Ann Kramer

2017 FEB 27 11 21 AM  
DOCKETED  
AZ CORP COM  
RECEIVED

Arizona Corporation Commission

DOCKETED

FEB 27 2017

DOCKETED BY  
GB